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CIFEKINNEX WiFi Setup Guide

This Guide will go through the steps to set up your product's WiFi. To connect to eKinnex, please contact Ergotron directly at ekinnexsupport@ergotron.com Phone: 844-243-6244

Install LiFeKinnex Application

Download LifeKinnex Setup VERSION.exe Double Click on the LifeKinnex Setup VERSION.exe, below message will be prompted Do you want to allow this app from an unknown publisher to make changes to your device, Click on YES. Give the path where SW will install and click Next>

Setup - LiFeKinnex version T02.02.00	-	- 63	×
Select Destination Location			
Where should LiFeKinnex be installed?			C)
Setup will install LiFeKinnex into the following folder.			
To continue, click Next. If you would like to select a different fold	ler, dick B	rowse.	
C:\Program Files (x86)\LFeKinnex		Browse	
At least 250.2 MB of free disk space is required.			
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Check the checkbox Create a desktop shortcut - to create a shortcut and click on Next



Ready to Install, Click on Install

Setup - LiFeKinnex version T02.02.00	-		×
Ready to Install			
Setup is now ready to begin installing LiFeKinnex on your com	puter.	(
Click Install to continue with the installation, or click Back if yo change any settings.	u want to revi	ew or	
Destination location: C:\Program Files (x86)\LiFeKinnex Additional tasks: Additional shortcuts: Create a desktop shortcut			
4		2	
< Back	Install	Car	ncel

While installing don't click on cancel which will abort the Installation or Install with incomplete files

Setup - LiFeKinnex version T02.02.00	-		×
Installing			
Please wait while Setup installs LiFeKinnex on your computer.			
Extracting files			
C:\Program Files (x86)\LiFeKinnex\LiFeKinnex.exe			
			1
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Click on checkbox Launch LifeKinnex to run the software and click on finish to run the software. You can launch the software using the Desktop Shortcut as well.



If the below screen is Launched the installation is successful.



If the installation is not successful, please uninstall the LifeKinnex Software from Control Panel and follow the above Installation Steps accurately.

Connect Device to WiFi network

Connect LiFeKinnex device to the host computer via USB. Locate the USB port on the bottom of the LiFeKinnex module. Note that it is underneath the cable management cover.





Configure vie LiFeKinnex software application.

The connection status message will display in green on header as "DEVICE CONNECTED".



System State

DEVICE CONNECTED

System State: AC Main Charge/Discharge

Shows System State of the device as follows:

IDLE AC MAINS DISCHARGE AC MAINS CHARGE/DISCHARGE DISCHARGE PRIMARY BATTERY DISCHARGE BACK-UP BATTERY DISCHARGE BUB TIMEOUT SHUTDOWN



Power

Shows "Output power" when cart is connected Shows "Input power" when charger is connected

When charger/Cart connected Displays

Inverter temp, O/p Temp, PS Temp, CHG Temp, Status of Fan (ON/OFF) Status of Wifi (ON/OFF), Total Runtime AC Mode (in mins) shows number of mins device in AC Mode. Total Runtime Bat Mode (in mins) shows number of mins device in Bat Mode.

Errors are displayed on the Error Display Window, if error occurs it shows red Image with the error details and if there are no errors displays a Green image.



When cart is connected it shows the State of Charge of Battery 1 (BATT-1) and Backup Battery (BUB) When charger is connected it shows the State of Charge of Battery 1 (BATT-1), Battery 2 (BATT-2), Battery 3 (BATT-3) and Battery 4 (BATT-4)



Open LiFeKinnex application then go to "Config" tab

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argotror		state and the action	DEVICE CONNECTED		
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WIFI PASSWORD					
	WRITE ALL				
	3				
ASSOCIATION CODE			_		
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Click "GET ASSOCIATION CODE" to read the Association Code that will copied and pasted to the eKinnex website.

ABOUT

About contains Software Version Details, Serial Number, Hardware Version – Main Board and Firmware Version -Main Board. This are used to differentiate when there are any updates on Software, Hardware or Firmware.



Google Transition and Firmware Upgrade

When the LiFeKinnex application is opened it will automatically check if the connected LiFeKinnex device has been migrated to the Google cloud platform and it will check for the latest firmware. The "Processing" window will be shown during this time.



If the device has not been migrated to the Google cloud platform, or if there is a firmware update available, the below popup window shall be shown. Select "Yes" to start the firmware update and/or Google migration process.



When user selects Yes for above message this window will be shown. Do not power down or unplug the device from USB during this time.

0			- ×
ergotron [.]	LiFeKinnex	System State: Software Version:	102.02.00
Dashboard Config About			
OIP POWER :	Inverter Temp		Fan
$\left(, \right)$	O/P Temp		we
	PS Temp		Total Runtime AC Mode
	Firmware Upgrading Please	do not unplug device ×	Total Runtime Bat Mode
BATT-1	BATT-2	BATT-3	BATT-4
	0	0	0

Once the process has successfully completed a confirmation message shall be shown such as the below. Power on the device and add it to the eKinnex website.

NOTE: If the device is a 4 bay charger you will not need to power on.



Note:

Differentiate between Inventek and ST wifi module is done by reading SYSTEM REVISION in EEPROM memory starting at 0x0240.

System revision	Description
A1	S2 main board 4.0 and below + ST wifi board
A1.5	S2 main board 4.1 + ST wifi board
A2	S2 main board 4.1 + Inventek wifi board
Nata, Cultabing of wife madulas often mis	water will not work

Note: Switching of wifi modules after migration will not work.

Error Messages

Below error message will display when the device Serial is not present.



The below mentioned error message is shown when the PC has no internet connection.



The below error is shown when device is failed to add in GCT google.



The below mentioned error message is shown when device is disconnected during migration.



The below error is shown when fails to get JWT token.



This below error is shown when SW is not able to create public and private keys in the system due to administration restriction of system (PC/Laptop).



This below error shown due to wrong JWT Token.



The below mentioned error is shown when SW fails to write Google Credentials data to the device.



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